

July 23, 2005

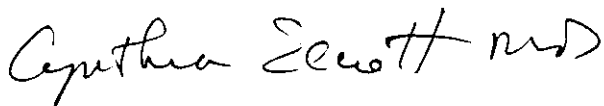
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To the Director of the Florida Highway Patrol:

I'd like to pass on my appreciation for the courtesy and professionalism that was displayed by Trooper Thomas Hansen on July 17 when I was stopped for speeding. Because it was an early Sunday morning and there was no traffic, I was not paying attention to my speed. Even though I was wrong he was very polite and kind enough to let me continue with just a warning. As a trauma doctor, I do appreciate the role the Highway Patrol plays and just want you to know how much I appreciate all you do and especially want to thank Trooper Hansen.

Sincerely,

A handwritten signature in cursive script that reads "Cynthia Elliott M.D.".

Cynthia Elliott M.D.